

From: [Janna Contorno](#)
To: [Nickelson, Paula](#)
Subject: RE: Freeman Health System Staffing Requests
Date: Monday, August 30, 2021 10:05:10 AM
Attachments: [image001.png](#)

Yes, this was on my list. I told Taylor I would escalate to your attention. Both nurses dropped last night.



From: Nickelson, Paula <Paula.Nickelson@health.mo.gov>

Sent: Monday, August 30, 2021 9:59 AM

To: Janna Contorno <jcontorno@sls-health.com>

Subject: FW: Freeman Health System Staffing Requests

Let's discuss this issue, as well, at 11:45 a.m.

Paula F. Nickelson, M.Ed., CHEP

Administrator

Office of Emergency Coordination

Division of Community and Public Health

Missouri Department of Health and Senior Services

930 Wildwood

Jefferson City, MO 65102

Paula.Nickelson@health.mo.gov

573-751-5264 (office)

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From: Frerer, Mary A <mafrerer@freemanhealth.com>

Sent: Monday, August 30, 2021 9:55 AM

To: Nickelson, Paula <Paula.Nickelson@health.mo.gov>

Cc: SLS-Health MO <mo@sls-health.com>; Gravett, Taylor M <TMGravett@freemanhealth.com>; Frerer, Mary A <mafrerer@freemanhealth.com>

Subject: FW: Freeman Health System Staffing Requests

Ms. Nickelson – Good morning. I would like to take a moment to share with you this chain of emails. We had, or so we thought, scheduled 2 ICU nurses to arrive this morning. To our surprise – they no-showed. According to SLS they withdrew last night. However, when my recruiter reached out to one of the RNs via text this morning to see where she was, she informed him that she had never been told of this assignment. I know things like this happen but this is extremely disappointing. We are in critical need of nurses and were awaiting the arrival of these two. I just felt you should know since the contract with SLS is between the State of Missouri and SLS. I can only hope this is a one-time occurrence and the other staff they are sending our way actually show up.

Thanks,

Mary Frerer, CHRO

Freeman Health System

From: Gravett, Taylor M <TMGravett@freemanhealth.com>

Sent: Monday, August 30, 2021 9:03 AM

To: Frerer, Mary A <mafrerer@freemanhealth.com>

Cc: Jones, Jeremy R <RJones@freemanhealth.com>; Kennedy, Jeanee M <JKennedy@freemanhealth.com>

Subject: FW: Freeman Health System Staffing Requests

From: SLS-Health MO <mo@sls-health.com>

Sent: Monday, August 30, 2021 8:53 AM

To: SLS-Health MO <mo@sls-health.com>; Gravett, Taylor M <TMGravett@freemanhealth.com>

Cc: Kiara Sanabria <ksanabria@sls-health.com>; Nasly Carrillo <ncarrillo@sls-health.com>; Hopkins, Ashley D <ADHopkins@freemanhealth.com>

Subject: RE: Freeman Health System Staffing Requests

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Hi Taylor,

Thank you for taking my call. The nurses both withdrew. I apologize for the inconvenience this has caused. We will continue to work as quickly as possible to recruit for your team.

Kind Regards,

Janna



From: SLS-Health MO <mo@sls-health.com>

Sent: Monday, August 30, 2021 8:36 AM

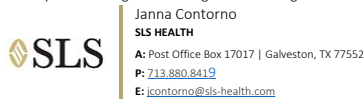
To: Gravett, Taylor M <TMGravett@freemanhealth.com>; SLS-Health MO <mo@sls-health.com>

Cc: Kiara Sanabria <ksanabria@sls-health.com>; Nasly Carrillo <ncarrillo@sls-health.com>; Hopkins, Ashley D <ADHopkins@freemanhealth.com>

Subject: RE: Freeman Health System Staffing Requests

Hi Taylor,

Thank you for calling this morning. I am checking with the recruitment team now and will provide a status update ASAP.



From: Gravett, Taylor M <TMGravett@freemanhealth.com>

Sent: Monday, August 30, 2021 8:16 AM

To: SLS-Health MO <mo@sls-health.com>

Cc: Nasly Carrillo <ncarrillo@sls-health.com>; Hopkins, Ashley D <ADHopkins@freemanhealth.com>

Subject: RE: Freeman Health System Staffing Requests

Good morning,

Our travel staff have not shown up this morning to HR. Do you have any information?

-Taylor

From: SLS-Health MO <mo@sls-health.com>

Sent: Tuesday, August 24, 2021 5:21 PM

To: Gravett, Taylor M <TMGravett@freemanhealth.com>; SLS-Health MO <mo@sls-health.com>

Cc: Nasly Carrillo <ncarrillo@sls-health.com>; Hopkins, Ashley D <ADHopkins@freemanhealth.com>

Subject: RE: Freeman Health System Staffing Requests

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